

Women In Payments Africa: Privacy Policy



Privacy policy

This Notice explains how we obtain, use, and disclose your personal information, in accordance with the requirements of the Protection of Personal Information Act (“POPIA”).

Women in Payments Africa (WIPA) is committed to protecting your privacy and to ensure that your personal information is collected and used properly, lawfully, and transparently.

The information we collect

We collect and process your personal information mainly to contact you for the purposes of understanding you and delivering services accordingly. For this purpose, we will collect contact details including your name and organisation.

We collect information directly from you where you provide us with your personal details. Where possible, we will inform you what information you are required to provide to us and what information is optional.

Website usage information may be collected using “cookies” which allows us to collect standard internet visitor usage information.

How we use your information

We will use your personal information only for the purposes for which it was collected and agreed with you. In addition, where necessary your information may be retained for legal or research purposes.

Information security

We are legally obliged to provide adequate protection for the personal information we hold and to stop unauthorised access and use of personal information. We will, on an on-going basis, continue to review our security controls and related processes to ensure that your personal information remains secure.

When we contract with third parties, we impose appropriate security, privacy, and confidentiality obligations on them to ensure that personal information that we remain responsible for, is kept secure.

We will ensure that anyone to whom we pass your personal information agrees to treat your information with the same level of protection as we are obliged to.

Your rights: access to information

You have the right to request a copy of the personal information we hold about you. To do this, simply contact us at the email address provided on our website and specify what information you require. We will need a copy of your ID document to confirm your identity before providing details of your personal information.

Disclosure of information

We may disclose your personal information to our service providers who are involved in the delivery services to you. We have agreements in place to ensure that they comply with the privacy requirements as required by the Protection of Personal Information Act.

We may also disclose your information:

- Where we have a duty or a right to disclose in terms of law or industry codes.
- Where we believe it is necessary to protect our rights.

Correction of your information

You have the right to ask us to update, correct or delete your personal information. We will require a copy of your ID document to confirm your identity before making changes to personal information we may hold about you. We would appreciate it if you would keep your personal information accurate.

Definition of personal information

According to the Act "personal information" means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person.

How to contact us

If you have any queries about this notice; you need further information about our privacy practices; wish to withdraw consent; exercise preferences or access or correct your personal information, please contact us at the email address listed on our website.

Should you have any questions, please **reach out**:

info@womeninpayments.co.za
+27 72 784 4090 (Chipo Mushwana)
LinkedIn: [@womeninpaymentsza/](https://www.linkedin.com/company/womeninpaymentsza/)

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